

Hello to all our valued customers,

Most of the images are cropped to a 2:3 aspect ratio. These images will look most definitely rectangular. I cropped some photos at the 5:4 aspect ratio to make a better photo composition. These images will look almost, but not quite, square. This means that, depending on what size photo you choose to order (4x6, 4x5, 5x7, 8x10), the print size you choose may not match the original size of the image. We do not want you to receive photos that look chopped off, so please make sure to check the crop (Zoom & Crop) for each size of print you order.

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### **HOW TO CHECK AND ADJUST THE CROP BEFORE PURCHASING:**

1. Click on the image you want to order. It will enlarge.

2a. Click the ORDER PRODUCTS button located on each image and choose the number of each size you wish to order

OR

2b. Use the QUICK ORDER drop down box to select the same print size for multiple prints. Be sure to click the check boxes below the images you want to order in that size.

**Hint:** If the image appears almost square, choose the 4x5 rather than 4x6 print size. If the image appears definitely rectangular, the 4x6 size will be more accurate. For enlargements (5x7 and 8x10) some crop adjustment will most likely be necessary.

3. Click ADD TO CART

4. Click the ZOOM & CROP link (under each image) to check the crop for each print size.

**Hint:** Check **each print size of each image** in your cart. Each print size will have a different crop.

5. If the image looks too chopped off, choose one of the options available (CUSTOM CROP, CROP TO FIT, FULL FRAME) or adjust the crop to your preference using the crop adjustment tool shown as a dotted line on the image. Click and drag the corner of the crop adjustment tool to resize crop.

**Hint:** If you hover your mouse over these options for a second or two, a tool tip will offer help making your decision. Alternately, you can try another print size to see if you get a better crop. If an image has been cropped to a 5:4 ratio, choose 4x5. If the crop is a 2:3 aspect ratio, choose 4x6.

6. Click "SAVE CROP"

7. Click "NEXT" to view your saved crops, customize and finalize your order.

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If you have any other questions, please feel free to contact me at: [pat@perseverancephoto.com](mailto:pat@perseverancephoto.com)

We really appreciate your support and hope you are happy with your photos.

Sincerely,

Pat Kalbaugh - Photographer for Pet Photos with Santa 2011 and Holiday Pet Portraits 2011